

Applying for Assistance



Positive Tails is currently accepting applications for Veterinary Emergency and Referral Group (VERG) clients who live in NY only.

Follow the steps below to apply for assistance:

Download and complete an application form or pick one up at VERG of Brooklyn.

Complete and return the application (email, in-person, or fax - listed on application) along with the following documents FOR ALL ADULTS LIVING IN THE HOUSEHOLD (unless during an emergency situation wherein application decisions will be made without back-up documentation – in this case, documents will be required for submission within one day):

- § Copy of last year's tax return filed with the IRS
- § Proof of Unemployment, Social Security or Disability income, if applicable
- § 3 months of current bank statements

PLEASE NOTE: If we review your documents and there are missing components, this will increase the time-frame of approving your application, and falsification of information will result in denial of case and remainder of bill will be applicant's responsibility.

Any pictures or other documents submitted to Positive Tails assistance will not be returned. Please ensure that you have made copies of all documentation prior to sending.

You will not be considered for assistance if any of the following conditions apply:

- § You have already had services rendered prior to applying for assistance.
- § The prognosis is not one which promotes a healthy recovery and life for the animal.
- § You have applied for, and been approved, for Care Credit which will cover the entire amount of the procedure/treatment.
- § You have another option available to you to assist with payment such as family, friend, pet insurance, credit card, etc.
- § You are applying for assistance for routine care such as spay/neuter, vaccines, dental care, or routine checkups when there is another low-cost option available to you in the area.

- § Signs of animal abuse that are the cause of the animal's illness or injuries.
- § Injuries/illnesses that are the result of repeated gross negligence on the part of the client (i.e. walking your dog off lead and he/she gets into a fight causing injuries, etc.)
- § Injuries/illnesses that are the result of surgically altering your animal for unnecessary reasons (declawing of cats, clipping dog's ears/tails, debarking, etc.).
- § VERG staff members are not eligible for grant funding through Positive Tails.

Below are the requirements for funding approval:

- § The animal must be a family owned pet with a good history of routine care with a general veterinarian.
- § The illness, injury or condition must be a treatable, yet urgent, condition with a good prognosis following treatment.
- § If you are approved for a grant, Positive Tails will pay up to 50% of the fee with a maximum contribution of \$2,000.00, and VERG will cover the remainder of the treatment fees after the family/patient contributes what they can afford.
- § Follow-up treatments post-procedure will not be covered by Positive Tails

Once your completed application with supporting paperwork is received, it will be sent to our Granting Committee for review. The Granting Committee will make the final decision on approval or denial of your application, and will decide on the funding amount. Positive Tails typically has a response within 24 hours of submitting an application to our Granting Committee

If Positive Tails is unable to help your animal at this time, please check online for alternative funding options.

Any questions regarding our grant process can be directed to Natalie Herring or Dee Hechme, Grant Administrators, at 718-522-9400 or grants@positivetails.org.

In the event of a critical emergency with your pet after non-profit business hours, please contact Veterinary Emergency and Referral Group (VERG) of Brooklyn at 718-522 9400 (t) and 718-522-9755 (f) for VERG North at 318 Warren Street, and 718-677-6700 (t) and 718-677-6725 (f) for VERG South at 2220 Flatbush Avenue.

www.positivetails.org

Rewriting their stories, four paws at a time.